## **Economic Impact Analysis**

Tourism in Tasmania's North





## REPORT PREPARED FOR TOURISM TASMANIA AND TOURISM NORTHERN TASMANIA

June 2013



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#### Tourism in Tasmania's North

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June 2013

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All figures and data presented in this document are based on data sourced from the Australia Bureau of Statistics (ABS), and other government agencies. Tourism data are sourced from Tourism Tasmania, Tourism Research Australia and the Australian Bureau of Statistics Tourism Satellite Account. Using ABS datasets, the regional economic modelling software REMPLAN, developed by REMPLAN has been applied to generate industrial economic data estimates. This document is provided in good faith with every effort made to provide accurate data and apply comprehensive knowledge. However, REMPLAN does not guarantee the accuracy of data nor the conclusions drawn from this information. A decision to pursue any actions based on information presented in the report is wholly the responsibility of the party concerned. REMPLAN advises any party to conduct detailed feasibility studies and seek professional advice before proceeding with any action and accepts no responsibility for the consequences of pursuing any of the findings or actions discussed in the document.

#### **RESOURCES**

All modelling has been undertaken using REMPLAN<sup>™</sup> software that has been authored by Principal Research Fellow (ret.), Ian Pinge, at La Trobe University Bendigo.

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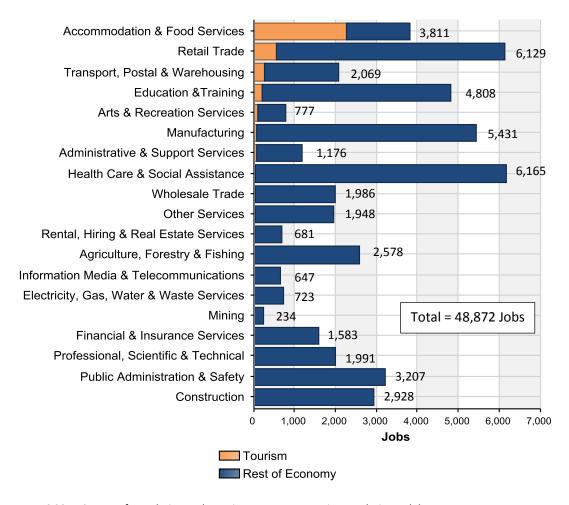
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## **Executive Summary**

The Northern Tasmania region spans across approximately 30 percent of the State of Tasmania. This region is a popular visitor destination with natural attractions and well preserved heritage features. Based on the ABS 2011 Census, Northern Tasmania's residential population is estimated at 130,592 people and the local economy supports 48,872 jobs. A key objective of this study has been to estimate the proportion of these jobs that are supported by the demand for goods and services by visitors to the region, as opposed to demand by local residents.

#### **ES -1 Employment Servicing Visitors and Locals**

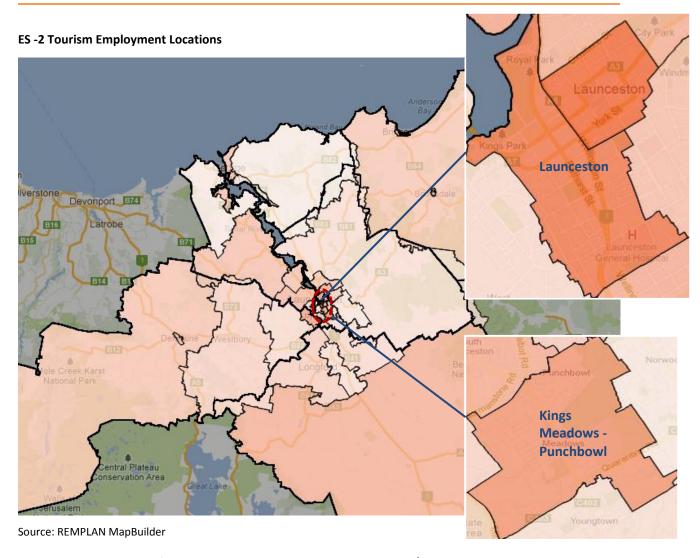


Source: ABS 2011 Census of Population and Housing; REMPLAN Tourism Analysis Module

Of the 48,872 people employed in Northern Tasmania, it is estimated that demand by visitors for goods and services supports 3,649 jobs (highlighted in orange above). The Tourism sector represents 7.5% of total employment in Northern Tasmania, which is comparable to the state average of 7.2% for Tasmania. From an employment perspective, the 'Accommodation & Food Services' sector is the major tourism related industry sector in Northern Tasmania accounting for 2,260 jobs (61.9% of tourism related employment).

The tourism jobs are highly concentrated in the destination zones shown in the map below.





The Northern Tasmania's tourism sector is estimated to generate \$518.0 million in annual economic output. The industries contributing the most to the tourism sector are the greatest beneficiaries of expenditure by visitors. On average, for each dollar spent by a tourist in Northern Tasmania, it is estimated that typically \$0.49 is spent on 'Accommodation & Food Services', \$0.12 for 'Transport, Postal & Warehousing' and \$0.09 on 'Retail Trade'.

An important finding in the report is that industry sectors benefiting from visitor expenditure in Northern Tasmania include 'Administrative & Support Services' and 'Wholesale Trade', despite these sectors not typically having a direct connection to tourist activities. This highlights the fact that the region's economy is an interconnected system where direct benefits to one industry will ripple through the economy to impact on all sectors to varying degrees.

For every dollar of direct expenditure by visitors to Northern Tasmania, the broader local economy is estimated to benefit by a further \$0.91 once flow-on industrial and consumption effects are taken into consideration. This can also be expressed as a tourism output multiplier of 1.91.

Applying the tourism industry multiplier of 1.91 to the direct output generated by Northern Tasmania's tourism sector of \$518.0 million, the total value (direct + industrial + consumption) of tourism to the region's economy is estimated at up to \$989.4 million. This tourism economic output is estimated to support 6,970 jobs in the region.



## **Contents**

| Disc | claimer                                     | 1  |
|------|---|----|
| 1.   | INTRODUCTION                                | 5  |
| 1.1  | Purpose and Aim                             | 5  |
| 1.2  | Data and Methodology                        | 5  |
| 1.3  | Region Definition                           | 6  |
| 2.   | TOURISM - NORTHERN TASMANIA                 | 7  |
| 2.1  | Tourism Employment                          | 7  |
| 2.2  | Tourism Output                              | 10 |
| 2.3  | Tourism Wages and Salaries                  | 12 |
| 2.4  | Tourism Value-Added                         | 13 |
| 3.   | SUPPLY CHAINS                               | 14 |
| 4.   | VALUE OF EVENTS, FESTIVALS AND PEAK SEASONS | 17 |



## 1. Introduction

#### 1.1 Purpose and Aim

This report has been prepared in response to a request from the Department of Development, Tourism and the Arts to assess the economic benefits of tourism in Northern Tasmania.

Tourism is an amalgam of activities such as retail, accommodation, cafes & restaurants, and cultural & recreational services, and is unique to each region. This report will detail the unique structure of tourism for Northern Tasmania in terms of employment, output, wages and salaries and value-added, and will examine tourism's contribution to the local economy relative to the other industry sectors. In addition, the supply chain linkages between tourism and the other industry sectors in the local economy will be identified. That is, for each dollar of output generated by tourism, the value of intermediate goods and services that can be supplied in the local region will be identified. These local supply chains will provide a basis for estimating the multiplying impact of tourism to local economy.

#### 1.2 Data and Methodology

For this report REMPLAN<sup>1</sup> economic modelling has been applied to acquire area-specific industrial economic data. REMPLAN models are built on the latest available datasets sourced from the Australian Bureau of Statistics (ABS) and Tourism Research Australia (TRA). The main demographic and economic datasets used in this report include:

- ABS, Place of work data from the 2011 Census of Population and Housing
- ABS, 2008/2009, ABS, National Input /Output Tables
- ABS, June 2010, Tasmania's Gross State Product
- ABS, 2010, Tourism Satellite Account
- 2011/2012, Tourism Research Australia, Regional Tourism Profiles; Launceston, Tamar and the North.

These datasets have been used to build REMPLAN Tourism datasets, detailing the economic contributions of Tourism alongside estimates for other industry sectors for Northern Tasmania.

Under the methodological approach applied in this report the economic contributions of the Tourism sector are determined by the number of local tourism related jobs as a proportion of the total tourism related jobs at the national level. Therefore, the greater the number of local jobs in tourism intensive sectors such as accommodation, the greater the estimate of the region's tourism product output, and the greater the region's proportionate contribution to Australia's tourism product output.

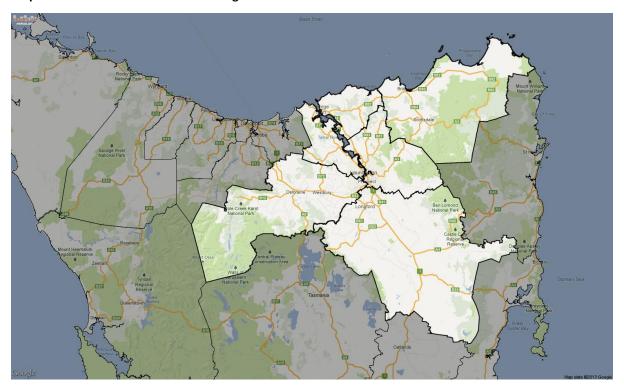
Previous research that relies on visitor expenditure from Tourism Research Australia may overestimate the value of tourism output relative to the output associated with servicing demand for goods and services by local people. The employment based approach applied in this report removes the potential for such anomalies to arise as the number of tourism jobs in an area is always a sub-component of the overall level of employment.

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<sup>&</sup>lt;sup>1</sup> www.remplan.com.au

#### 1.3 Region Definition

The economic impact analysis has been undertaken in the context of the Northern Tasmania Tourism Region (Northern Tasmania), defined by the combined local government area boundaries of Dorset (M), George Town (M), Launceston (C), Meander Valley (M), Northern Midlands (M) and West Tamar (M).



Map 1-1 Northern Tasmania Tourism Region

Source: REMPLAN MapBuilder

It is noted that the region is defined by Regional Tourism Organisation (RTO) boundaries, which differs from the tourism region as defined by Tourism Research Australia.

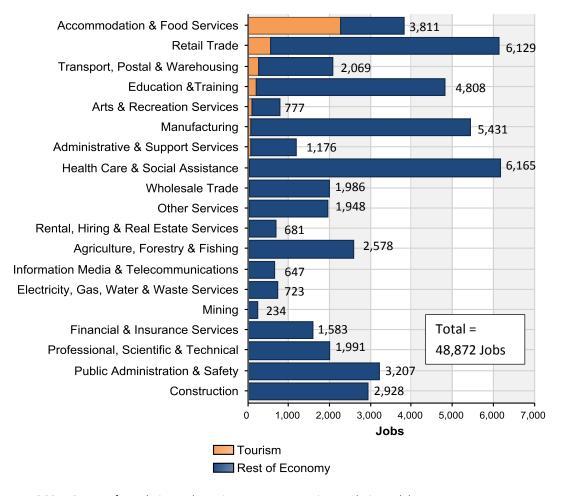


#### 2. Tourism - Northern Tasmania

Tourism is an amalgam of activities such as retail, accommodation, cafes & restaurants, cultural & recreational services, and is unique to each region. The figure below shows the number of people employed by industry sector that are estimated to service the demand from visitors to Northern Tasmania. The remainder is the estimated proportion of employment attributable to servicing demand from local businesses and consumers.

#### 2.1 Tourism Employment

Figure 2-1 Employment by industry with tourism proportion – Northern Tasmania



Source: ABS 2011 Census of Population and Housing; REMPLAN Tourism Analysis Module

In total, Northern Tasmania supports 48,872 jobs<sup>3</sup>, of which the total tourism related employment estimate is 3,649 jobs. The 'Accommodation & Food Services' industry sector employs 3,811 people, of which 2,260 (59.3%) of these jobs are attributable to the Tourism sector, accounting for the highest proportion of employees servicing demand for goods and services from visitors.

<sup>&</sup>lt;sup>3</sup> Employment figures are based on the Australian Bureau of Statistics place of work employment data from the 2011 Census.



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<sup>&</sup>lt;sup>2</sup> The employment data represents the number of people employed by businesses / organisations in each of the industry sectors in the defined regions. In this report the employment data is place of work data and represents total numbers of employees without any conversions to full-time equivalence.

Figure 2-2 provides a breakdown of the number of jobs servicing visitors in each industry sector in Northern Tasmania.

It is estimated that the Tourism sector employs 3,649 people in total, which represents 7.5 % of total employment in the region. This is comparable to the State average, where the Tourism sector in Tasmania is estimated to employ 15,137 people, representing 7.2% of total jobs across the State.

Accommodation & Food Services 2,260 Retail Trade 550 Transport, Postal & Warehousing 258 **Education &Training** 201 Arts & Recreation Services 96 Manufacturing 68 Administrative & Support Services 68 Health Care & Social Assistance 36 Wholesale Trade 32 Other Services 29 Rental, Hiring & Real Estate Services 21 Agriculture, Forestry & Fishing Information Media & Telecommunications 11 Ownership of Dwellings Electricity, Gas, Water & Waste Services 0 Mining 0 Professional, Scientific & Technical Total = 3,649 Jobs Public Administration & Safety Financial & Insurance Services Construction 1.000 0 500 1.500 2.000 2,500 **Jobs** 

Figure 2-2 Employment attributable to Tourism - Northern Tasmania

Source: REMPLAN Tourism Analysis Module

The map below highlights the geographic concentrations of 'Accommodation & Food Services' jobs (across all industry sectors) in Northern Tasmania. A total of 3,811 'Accommodation & Food Services' jobs are mainly concentrated in the destination zones of Launceston (1,050 jobs) and Kings Meadows – Punchbowl (284 jobs). As illustrated in Figure 2-2, the 'Accommodation & Food Services' sector is the most significant Tourism related industry sector (2,260 jobs) and represents 62% of total Northern Tasmania tourism related employment.



Launceston lverstone Devonport EX Latrobe B16 B15 Kings Meadows entral Plateau nservation Area **Punchbowl** Source: REMPLAN MapBuilder

Map 2-1 Tourism employment locations



#### 2.2 Tourism Output

The total output<sup>4</sup> generated by the Northern Tasmania economy is estimated at \$11,957.3 million. The estimated output generated by tourism for each industry sector has been deducted and consolidated into a separate tourism sector.

Northern Tasmania's Tourism related output is estimated to be \$518.0 million:

- Representing 4.3% of total region output and an estimated 3,649 jobs.
- At the state level, Tasmania's tourism sector generates \$2,178.32 million of output, which accounts for 4.2% of the total state output of \$51,621.4 million, which is comparable to Northern Tasmania (4.3%).
- Northern Tasmania's tourism sector is estimated to contribute 23.8% of the State's tourism output in Tasmania.

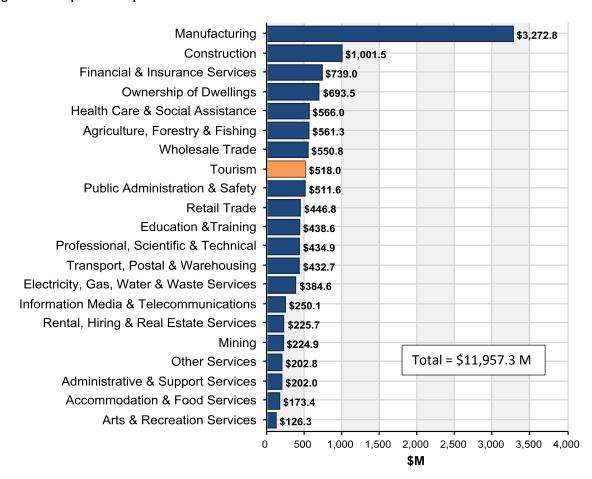


Figure 2-3 Output with separate Tourism sector - Northern Tasmania

Source: REMPLAN Tourism Analysis Module

<sup>&</sup>lt;sup>4</sup> Output data represents the gross revenue generated by businesses/organisations in each of the industry sectors in a defined region. Gross revenue is also referred to as total sales or total income. The output generated to service demand from visitors for each industry sector has been estimated through applying industry profiles from the Australian Bureau of Statistics Tourism Satellite Account and consolidated into a separate Tourism sector, shown highlighted in gold in the graph.



The industries contributing to the Northern Tasmania's tourism output are detailed in Figure 2-4. Total tourism output is estimated to be \$518.0 million, of which \$252.7 million or 48.8% is attributable to the 'Accommodation & Food Services' sector. The other important tourism related sectors in Northern Tasmania are "Transport, Postal & Warehousing' and 'Retail Trade', which represent a combined \$105.6 million, or 20.4% of total tourism output.

Accommodation & Food Services \$252.7 Transport, Postal & Warehousing \$61.5 Retail Trade \$44.1 Manufacturing \$41.4 Ownership of Dwellings \$37.8 **Education & Training** \$19.1 Arts & Recreation Services \$17.9 Administrative & Support Services \$12.4 Wholesale Trade \$8.9 Rental, Hiring & Real Estate Services \$8.1 Information Media & Telecommunications \$4.3 Agriculture, Forestry & Fishing \$3.4 Health Care & Social Assistance \$3.3 Other Services \$3.1 Financial & Insurance Services \$0.0 Mining \$0.0 Construction \$0.0 Total = \$518.0 M Professional, Scientific & Technical Electricity, Gas, Water & Waste Services \$0.0 Public Administration & Safety \$0.0 50 100 150 200 250 300

\$M

Figure 2-4 Output attributable to Tourism - Northern Tasmania

Source: REMPLAN Tourism Analysis Module



#### 2.3 Tourism Wages and Salaries

The total wages and salaries paid to employees who work in Northern Tasmania is estimated to be \$2,682.2 million. The 3,649 people employed in the Tourism sector are estimated to receive \$127.3 million in wages and salaries, which is 4.7% of total wages and salaries in this region.

Tasmania's Tourism sector pays \$530.6 million in wages and salaries to workers, which represents 4.5% of total wages and salaries in the state economy, which is comparable to the 4.7% in Northern Tasmania.

Manufacturing \$325.8 Health Care & Social Assistance \$324.6 **Education &Training** \$269.0 Public Administration & Safety \$231.5 Financial & Insurance Services \$226.5 Retail Trade \$176.9 Wholesale Trade \$170.3 Construction \$156.0 **Tourism** \$127.3 Professional, Scientific & Technical \$124.3 Transport, Postal & Warehousing \$94.0 Administrative & Support Services \$82.2 Other Services \$69.4 Agriculture, Forestry & Fishing \$63.9 Electricity, Gas, Water & Waste Services \$63.4 Accommodation & Food Services \$43.6 Information Media & Telecommunications \$42.4 Total = \$2,682.2 M Rental, Hiring & Real Estate Services \$40.2 Arts & Recreation Services \$26.9 Mining \$24.2 Ownership of Dwellings \$0.0 50 100 150 200 250 300 350 400 \$M

Figure 2-5 Tourism wages and salaries - Northern Tasmania

Source: REMPLAN Tourism Analysis Module

A proportion of these wages and salaries is spent on the consumption of goods and services, and part of the consumption is expected to be captured within Northern Tasmania delivering further economic benefits (see figure 3-2).



#### 2.4 Tourism Value-Added

The value that is added by industry sectors in Northern Tasmania to intermediate goods and services is presented in Figure 2-6. The total value-added<sup>5</sup> in the Region across all industry sectors is estimated at \$5,146.4 million, of which the Tourism sector contributes \$233.7 million or 4.5%.

The Tourism sector in Tasmania generates \$979.8 million of value-added, 4.4% of the State's total, with Northern Tasmania (4.5%) being in line with the State average. With a Tourism sector value-added of \$233.7 million, the Northern Tasmania tourism sector contributes 23.9% of state tourism value-added.

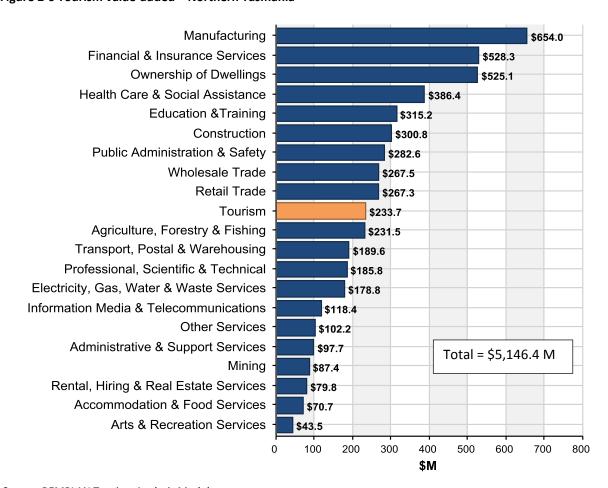


Figure 2-6 Tourism value-added - Northern Tasmania

Source: REMPLAN Tourism Analysis Module

Value-added represents the contributions that industries make to Northern Tasmania's Gross Regional Product (GRP) <sup>6</sup> and Tasmania's Gross State Product.

<sup>&</sup>lt;sup>6</sup> GRP is the total value-added to final goods and services produced in the region over the period of one year; this includes exports but excludes imports. This methodology is the same as that used to calculate Gross Domestic Product (GDP) at a national level. GRP can be measured by either the expenditure approach or the incomes approach.



<sup>&</sup>lt;sup>5</sup> Value Added represents the marginal economic value that is added by each industry sector in a defined region. Value-Added can be calculated by subtracting local expenditure and expenditure on regional imports from the output generated by an industry sector, or alternatively, by adding the Wages and Salaries paid to local employees, the gross operating surplus and taxes on products and production. Value-Added by industry sector is the major element in the calculation of Gross Regional Product.

### 3. Supply Chains

The Tourism sector in Northern Tasmania is estimated to generate \$518.0 million in annual economic output. The industries contributing the most to the Tourism sector are those that are the greatest beneficiaries of expenditure by visitors. The figure below provides insights regarding how Northern Tasmania's economy benefits from each dollar spent by a tourist.

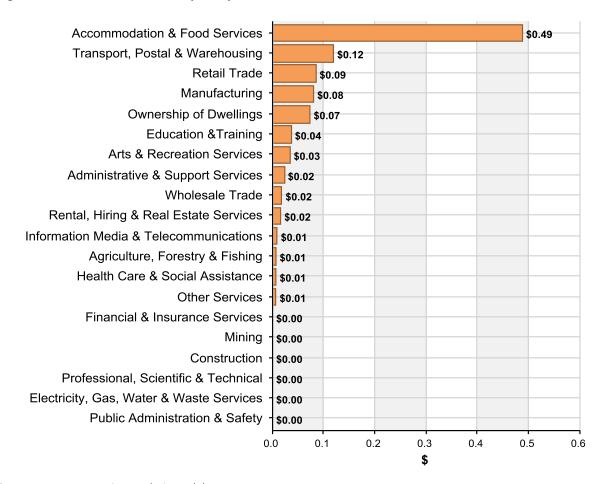


Figure 3-1 Distribution of each \$1 spent by a visitor - Northern Tasmania

Source: REMPLAN Tourism Analysis Module

For each dollar spent by a tourist in Northern Tasmania, it is estimated that typically \$0.49 is spent on 'Accommodation & Food Services', \$0.12 on 'Transport, Postal & Warehousing', \$0.09 on 'Retail Trade'.

This data provides the basis for understanding the likely direct benefits for Northern Tasmania should visitation and the associated expenditure increase. An increase in the number of tourists would boost the revenue generated by tourism related business, which would increase their demand for intermediate goods and services, some of which are likely to be sourced locally. These flow-on benefits associated with purchases of local intermediate goods and services are referred as industrial effects.



In addition, increased demand for goods and services from tourists would typically support local jobs, and the payments of wages and salaries in local businesses would deliver further benefits related to household consumption in the region's economy.

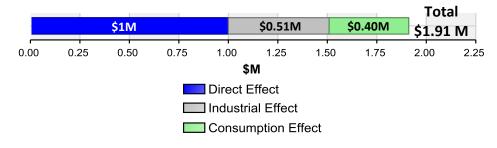
Based on the tourist expenditure distribution across industry sectors illustrated in Figure 3-1, impact modelling was undertaken to estimate the likely flow-on industrial and consumption effects for every \$1 million of direct expenditure by visitors to Northern Tasmania.

Table 3-1 Economic Impacts of Visitor Expenditure – Northern Tasmania

| Output  | Direct Effect<br>(\$M) | Industrial<br>Effect (\$M) | Consumption<br>Effect (\$M) | Total (\$M) |
|---|------------------------|----------------------------|-----------------------------|-------------|
| Agriculture, Forestry & Fishing               | \$0.01                 | \$0.04                     | \$0.01                      | \$0.06      |
| Mining  |                        | \$0.01                     | \$0.00                      | \$0.01      |
| Manufacturing                                 | \$0.08                 | \$0.13                     | \$0.05                      | \$0.26      |
| Electricity, Gas, Water & Waste Services      |                        | \$0.02                     | \$0.01                      | \$0.03      |
| Construction                                  |                        | \$0.03                     | \$0.01                      | \$0.03      |
| Wholesale Trade                               | \$0.02                 | \$0.03                     | \$0.02                      | \$0.07      |
| Retail Trade                                  | \$0.09                 | \$0.02                     | \$0.04                      | \$0.14      |
| Accommodation & Food Services                 | \$0.49                 | \$0.01                     | \$0.03                      | \$0.53      |
| Transport, Postal & Warehousing               | \$0.12                 | \$0.04                     | \$0.02                      | \$0.17      |
| Information Media & Telecommunications        | \$0.01                 | \$0.03                     | \$0.01                      | \$0.05      |
| Financial & Insurance Services                |                        | \$0.03                     | \$0.04                      | \$0.07      |
| Rental, Hiring & Real Estate Services         | \$0.09                 | \$0.03                     | \$0.08                      | \$0.20      |
| Professional, Scientific & Technical Services |                        | \$0.05                     | \$0.01                      | \$0.06      |
| Administrative & Support Services             | \$0.02                 | \$0.04                     | \$0.01                      | \$0.07      |
| Public Administration & Safety                |                        | \$0.01                     | \$0.00                      | \$0.01      |
| Education & Training                          | \$0.04                 | \$0.00                     | \$0.02                      | \$0.06      |
| Health Care & Social Assistance               | \$0.01                 | \$0.00                     | \$0.02                      | \$0.03      |
| Arts & Recreation Services                    | \$0.03                 | \$0.00                     | \$0.01                      | \$0.05      |
| Other Services                                | \$0.01                 | \$0.01                     | \$0.01                      | \$0.03      |
| TOTAL   | \$1.00                 | \$0.51                     | \$0.40                      | \$1.91      |
|   |                        | <u>Type 1</u>              |                             | Type 2      |
| Multiplier                                    |                        | 1.51                       |                             | 1.91        |

Source: REMPLAN Impact Analysis Model

Figure 3-2 \$1 Million Visitor Expenditure Impact Scenario





For \$1 million of direct expenditure by visitors to Northern Tasmania, the local economy is estimated to benefit by a further \$0.91 million once flow-on industrial and consumption effects are taken into consideration. This can also be expressed as a tourism output multiplier of 1.91.

Applying the tourism industry multiplier of 1.91 to the direct output generated by Northern Tasmania's tourism sector of \$518.0 million, the total value (direct + industrial + consumption) of tourism to the region's economy is estimated at up to \$989.4 million. This economic output is estimated to support 6,970 jobs in the region.

In comparison to the state level impact modelling scenario, the Tourism sector output multiplier for Tasmania is 2.10, which implies that \$1 million of visitor expenditure captured by Tasmania's economy would deliver a further \$1.1 million benefit to the state.



#### 4. Value of Events, Festivals and Peak Seasons

Section 3 details how visitors to the Northern Tasmania region spend their money and how this expenditure is likely to flow through the economy to benefit other industry sectors. A key question remaining is: how much is each visitor to the area likely to spend?

This information can be captured via visitor surveys or sourced from previous studies undertaken in relation to similar events. Tourism Research Australia's Regional Tourism profiles also provide broad guidance regarding expenditure by visitor type.

**Table 4-1 Visitor Expenditure Profile** 

|                                 | Expenditure<br>(\$M) | Visitors<br>('000) | Average stay (Nights) | Average trip expenditure (\$) | Average nightly expenditure (\$) |
|---------------------------------|----------------------|--------------------|-----------------------|-------------------------------|----------------------------------|
| Domestic day <sup>7</sup>       | 163                  | 1,584              | -                     | 103                           | -                                |
| Domestic overnight <sup>8</sup> | 448                  | 641                | 3                     | 699                           | 233                              |
| International <sup>9</sup>      | 63                   | 52                 | 16                    | 1,205                         | 77                               |

Source: 2011-12, Tourism Research Australia (TRA), Regional Tourism Profiles; Launceston, Tamar and the North.

Expenditure estimates per visitor combined with the supply chain analysis and impact modelling presented in Section 3 provide a basis upon which to estimate the value of events, festivals and peak visitation periods to the Northern Tasmania economy.

<sup>&</sup>lt;sup>9</sup> As per Tourism Research Australia, an International visitor is a visitor who visits another country. As for overnight travel, only international travel where the respondent is away from home for less than 12 months is included.



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<sup>&</sup>lt;sup>7</sup> A domestic visitor is defined by Tourism Research Australia as:

<sup>•</sup> the length of time away from the usual place of residence for travel (less than one year);

<sup>•</sup> the distance travelled from home (40 kilometre round trip from home for overnight travel, and 50 kilometre trip from home for same day travel); and

<sup>•</sup> Travel is not part of normal travel for employment (or non-commuter travel).

<sup>&</sup>lt;sup>8</sup> As per Tourism Research Australia, a domestic overnight visitor is an Australian who undertakes an overnight trip. A person is a visitor to a location if they stay one or more nights in the location while travelling and they are said to have made a visit to the location. Therefore, a traveller may be a visitor to several different locations and consequently a trip may include multiple visits. Within each geographic region, net visitor numbers are reported. That is, a traveller is reported as only one visitor to a geographic region, irrespective of the number of places visited within the area.